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Making Integrations Simpler



# Configuration of Salesforce Platform Events Connector in Boomi

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# Salesforce Platform Events Connector

## About Connector:

- Salesforce Platform Events connector help us to configure the integration between Salesforce Platform Events and connected business applications.
- Salesforce Platform Events is a feature in the Salesforce enterprise messaging platform and helps organizations run faster and more efficiently through event-driven business processes that execute in near-real time.
- The Salesforce Platform Events connector passively listens for events that are published through Platform Events and also listens for events from connected applications to update Platform Events and trigger actions.
- This listening provides real-time connectivity and more immediacy in business processes.

## Connector configuration

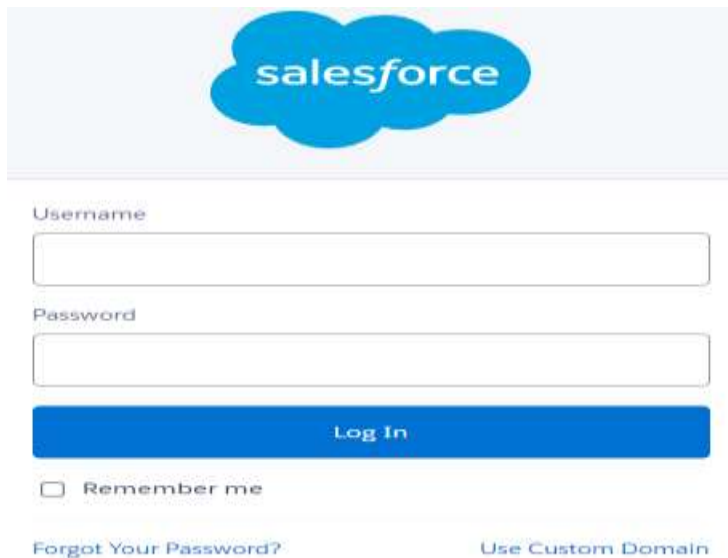
To configure the connector to communicate with Salesforce Platform Events, set up two components:

- Salesforce Platform Events connection. This connector uses the OAuth 2.0 protocol for authentication and authorization.
- Salesforce Platform Events operation (Listen and Send)

Before creating the connection component, we need to create Connected App in Salesforce to get the client Id and Client secret.

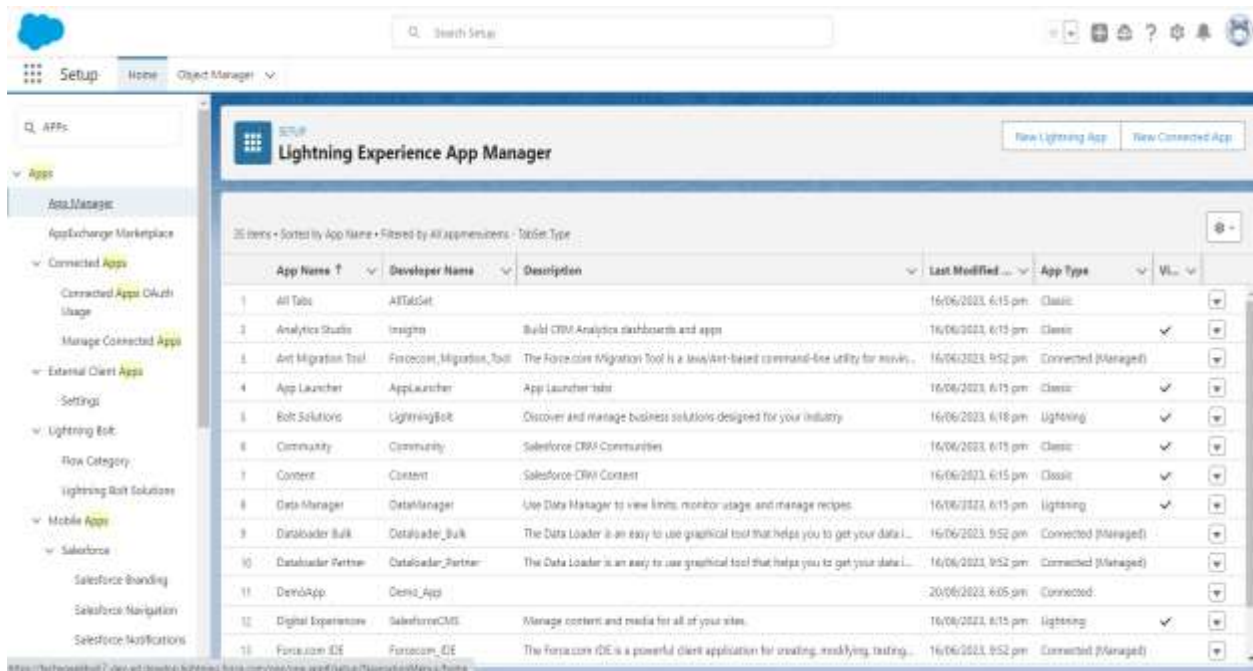
## Creating a Connected App in Salesforce:

**Step 1.1:** Login to the Salesforce platform (<https://login.salesforce.com/>) with the required credentials (Email Address and Password).



The image shows the Salesforce login page. At the top is the Salesforce logo. Below it are two input fields: 'Username' and 'Password'. A blue 'Log In' button is positioned below the password field. There is a checkbox labeled 'Remember me' and two links: 'Forgot Your Password?' and 'Use Custom Domain'.

**Step 1.2:** Go to the Home tab and type Apps in the search box and click on App Manager. A page will open as shown below. Now click on New Connected App to create a Connected App

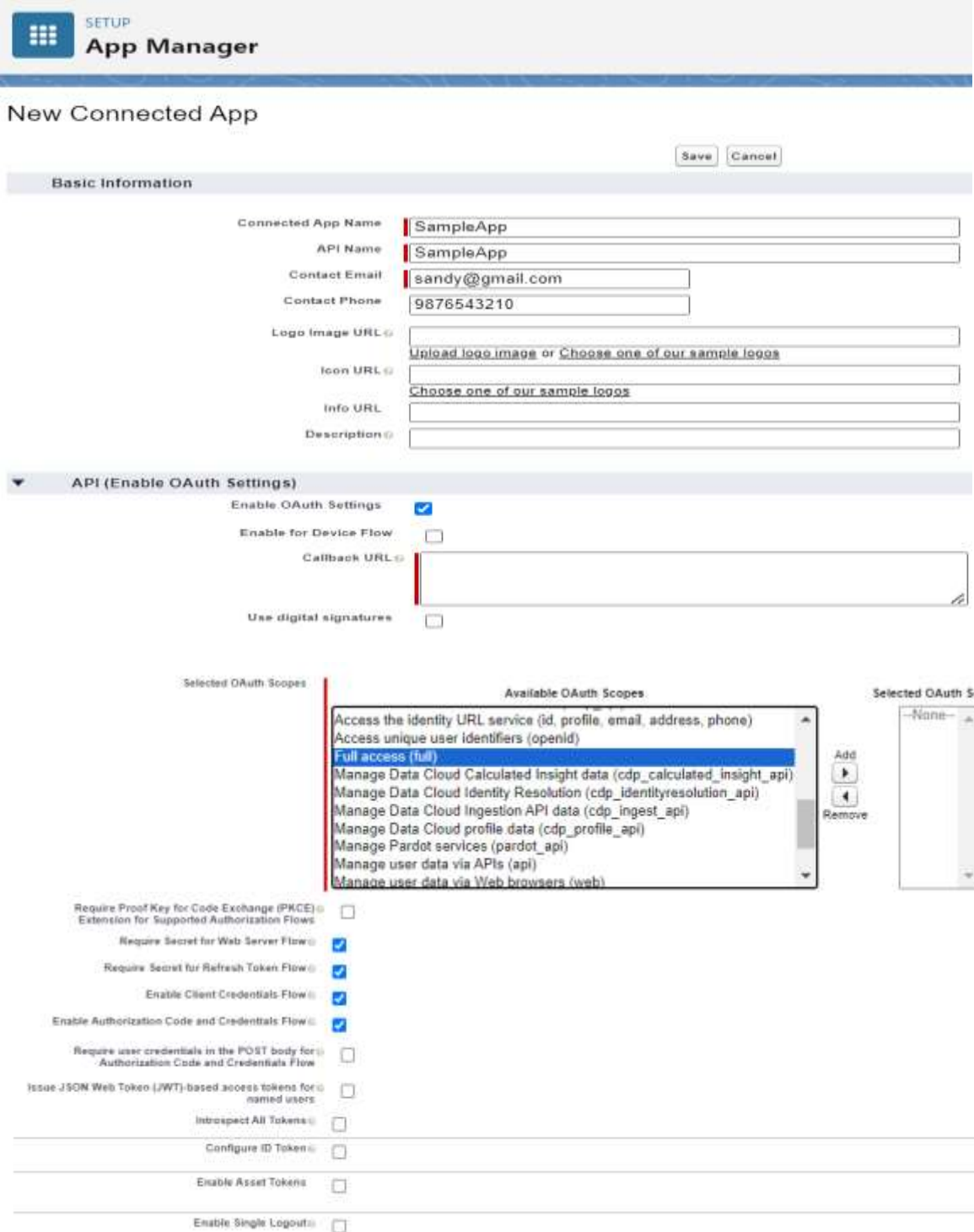


The screenshot displays the Salesforce Lightning Experience App Manager interface. The left sidebar shows a navigation menu with categories like 'Apps', 'External Client Apps', 'Lightning Bolt', 'Mobile Apps', and 'Salesforce'. The main content area is titled 'Lightning Experience App Manager' and shows a table of installed apps. The table has columns for 'App Name', 'Developer Name', 'Description', 'Last Modified', and 'App Type'. Below the table are buttons for 'New Lightning App' and 'New Connected App'.

App Name	Developer Name	Description	Last Modified	App Type
1 All Tabs	AITabSet		16/06/2023, 6:15 pm	Classic
2 Analytics Studio	Insights	Build CRM Analytics dashboards and apps	16/06/2023, 6:15 pm	Classic
3 Ant Migration Tool	Forcecom_Migration_Tool	The Forcecom Migration Tool is a Java/Perl-based command-line utility for moving...	16/06/2023, 9:52 pm	Connected (Managed)
4 App Launcher	AppLauncher	App Launcher tabs	16/06/2023, 6:15 pm	Classic
5 Bolt Solutions	LightningBolt	Discover and manage business solutions designed for your industry	16/06/2023, 6:16 pm	Lightning
6 Community	Community	Salesforce CRM Communities	16/06/2023, 6:15 pm	Classic
7 Content	Content	Salesforce CRM Content	16/06/2023, 6:15 pm	Classic
8 Data Manager	DataManager	Use Data Manager to view limits, monitor usage and manage recipes	16/06/2023, 6:15 pm	Lightning
9 DataLoader Bulk	DataLoader_Bulk	The Data Loader is an easy to use graphical tool that helps you to get your data...	16/06/2023, 9:52 pm	Connected (Managed)
10 DataLoader Partner	DataLoader_Partner	The Data Loader is an easy to use graphical tool that helps you to get your data...	16/06/2023, 9:52 pm	Connected (Managed)
11 DemoApp	DemoApp		20/06/2023, 6:05 pm	Connected
12 Digital Experience	SalesforceCMS	Manage content and media for all of your sites	16/06/2023, 6:15 pm	Lightning
13 Force.com IDE	Forcecom_IDE	The Force.com IDE is a powerful client application for creating, modifying, testing...	16/06/2023, 9:52 pm	Connected (Managed)

**Step 1.3:** Configure Basic Information (like Connected App Name, Contact Email, Contact Phone) and API (Enable OAuth Settings) as shown below. In the callback URL box configure the Boomi callback URL i.e., [https://platform.boomi.com/account/<your\\_account\\_ID>/oauth2/callback](https://platform.boomi.com/account/<your_account_ID>/oauth2/callback).

For Scopes select Full access and click on Add. Click on save button at the bottom to save the changes.



**SETUP**  
**App Manager**

### New Connected App

Save Cancel

**Basic Information**

Connected App Name: SampleApp  
 API Name: SampleApp  
 Contact Email: sandy@gmail.com  
 Contact Phone: 9876543210  
 Logo Image URL: Upload logo image or Choose one of our sample logos  
 Icon URL: Choose one of our sample logos  
 Info URL:  
 Description:

**API (Enable OAuth Settings)**

Enable OAuth Settings:   
 Enable for Device Flow:   
 Callback URL:  
 Use digital signatures:

**Selected OAuth Scopes**


**Available OAuth Scopes**

- Access the identity URL service (id, profile, email, address, phone)
- Access unique user identifiers (openid)
- Full access (full)
- Manage Data Cloud Calculated Insight data (cdp\_calculated\_insight\_api)
- Manage Data Cloud Identity Resolution (cdp\_identityresolution\_api)
- Manage Data Cloud Ingestion API data (cdp\_ingest\_api)
- Manage Data Cloud profile data (cdp\_profile\_api)
- Manage Pardot services (pardot\_api)
- Manage user data via APIs (api)
- Manage user data via Web browsers (web)

**Selected OAuth Scopes**: --None--



Require Proof Key for Code Exchange (PKCE) Extension for Supported Authorization Flows:   
 Require Secret for Web Server Flow:   
 Require Secret for Refresh Token Flow:   
 Enable Client Credentials Flow:   
 Enable Authorization Code and Credentials Flow:   
 Require user credentials in the POST body for Authorization Code and Credentials Flow:   
 Issue JSON Web Token (JWT)-based access tokens for named users:   
 Introspect All Tokens:   
 Configure ID Token:   
 Enable Asset Tokens:   
 Enable Single Logout:



▼ **Web App Settings**

Start URL 


Enable SAML

▼ **Custom Connected App Handler**

Apex Plugin Class   

Run As   


▼ **Mobile App Settings**

Mobile Start URL 

PIN Protect


---


App Platform

Restrict to Device Type 

App Version


Minimum OS Version

Private App 

App Binary URL 

URL to the binary of the application you're distributing - probably an app store URL.

---

Enable subscription to notification types 

▼ **Canvas App Settings**


Canvas

**Step1.4:** A message will be displayed as shown below. Click on Continue.

## New Connected App

Changes can take up to 10 minutes to take effect. Deleting a parent org also deletes all connected apps with OAuth settings enabled.

**Step1.5:** Now click on Manage Consumer Details


SETUP


## Manage Connected Apps

Connected App Name  
**SampleApp**

[« Back to List: Custom Apps](#)

Edit Delete Manage

Changes can take up to 10 minutes to take effect. Deleting a parent org also deletes all connected apps with OAuth settings enabled.



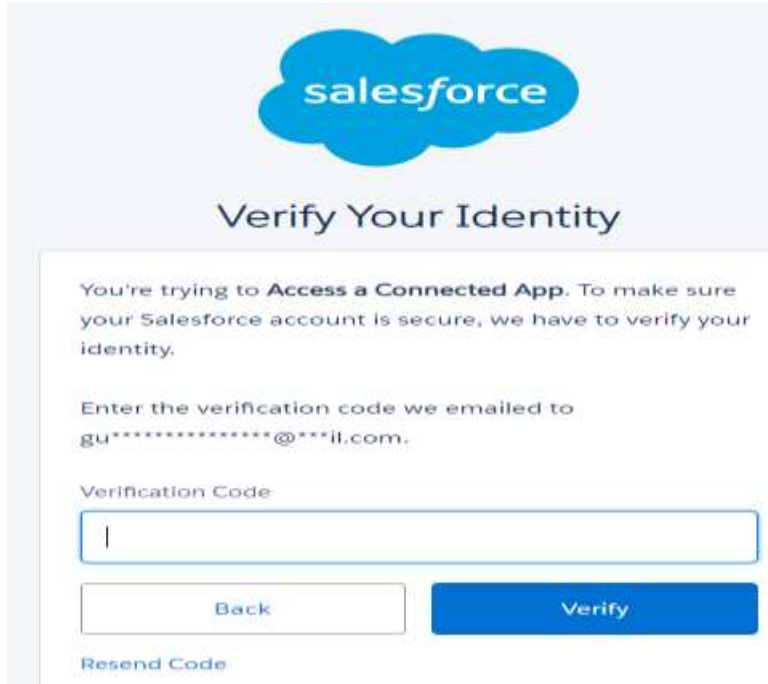
Version	1.0
API Name	SampleApp
Created Date	11/12/2023, 7:28 pm
By:	<a href="#">sowjanya gurrala</a>
Contact Email	Sandy@gmail.com
Contact Phone	9876543210
Last Modified Date	11/12/2023, 7:28 pm
By:	<a href="#">sowjanya gurrala</a>
Description	
Info URL	

---

**▼ API (Enable OAuth Settings)**

Consumer Key and Secret	<span>Manage Consumer Details</span>
Selected OAuth Scopes	Full access (full)
Callback URL	<a href="https://platform.boomi.com/account/techygeekhub-XGY0KD/oauth2/callback">https://platform.boomi.com/account/techygeekhub-XGY0KD/oauth2/callback</a>
Enable for Device Flow	<input type="checkbox"/>
Require Proof Key for Code Exchange (PKCE) Extension for Supported Authorization Flows	<input type="checkbox"/>
Require Secret for Web Server Flow	<input checked="" type="checkbox"/>
Require Secret for Refresh Token Flow	<input checked="" type="checkbox"/>
Enable Client Credentials Flow	<input checked="" type="checkbox"/>
Enable Authorization Code and Credentials Flow	<input checked="" type="checkbox"/>
Require user credentials in the POST body for Authorization Code and Credentials Flow	<input type="checkbox"/>
Issue JSON Web Token (JWT)-based access tokens for named users	<input type="checkbox"/>
Intercept All Tokens	<input type="checkbox"/>

**Step1.6:** A new tab will open as shown below. Enter the Verification Code that has been sent to your email and click on verify.



**Step1.7:** Now copy the consumer key and consumer secret which are generated and save it in a notepad. Click on cancel.

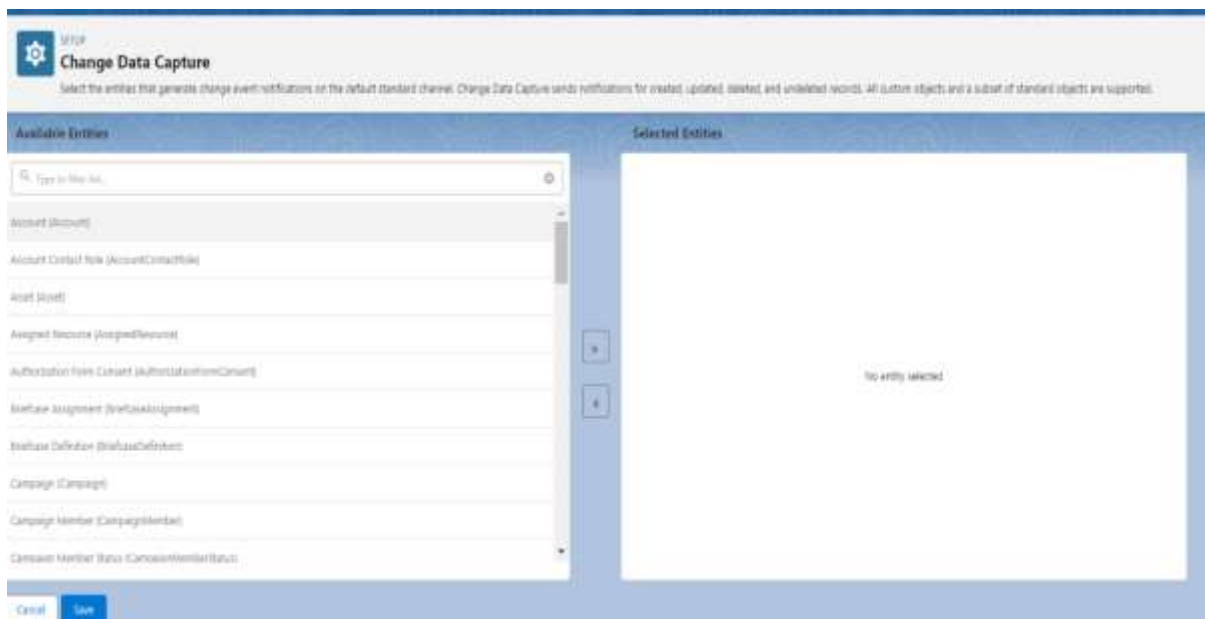


**Step1.7:** Now go to the Home tab and search for change data capture. Click on change data capture.

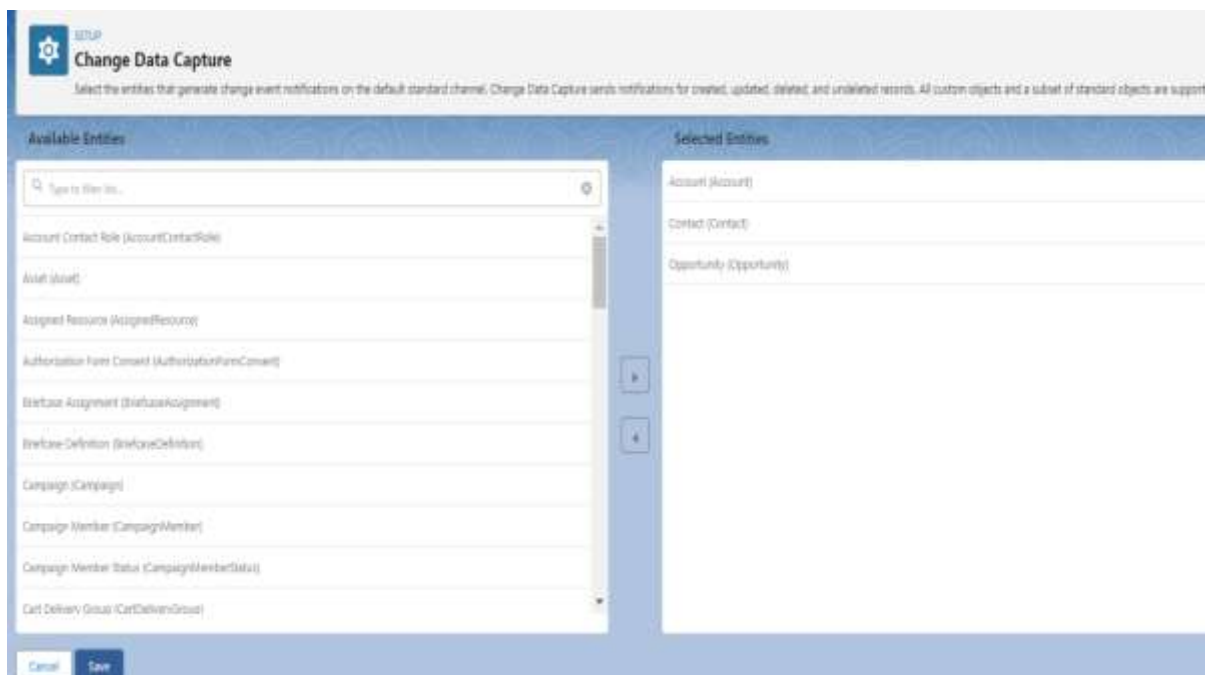




**Step1.8:** A page open as shown below.



**Step1.9:** Select the objects for which we want to capture change data and click on forward arrow to add them in the selected entities. Here I have selected Account, Contact, Opportunity. (But you can add n number of entities depending on requirement) Click on save.



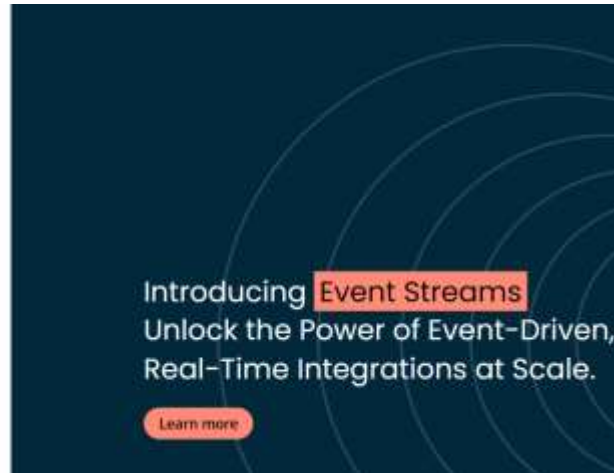
## Configuring salesforce platform events Connector:

Now open the Boomi platform to configure the salesforce platform events connector.

**Step2.1:** Log onto the Boomi platform (<https://platform.boomi.com/>) with the required credentials (Email Address and Password).



The image shows the Boomi login page. It features the Boomi logo at the top left, followed by the text "Welcome to Boomi". Below this, there are two input fields: "Email Address (required)" and "Password (required)". The email field has a red border and a red error message below it: "An email address is required. Enter a valid email address." The password field has a "Show" button next to it. At the bottom left, there is a "Sign In" button.

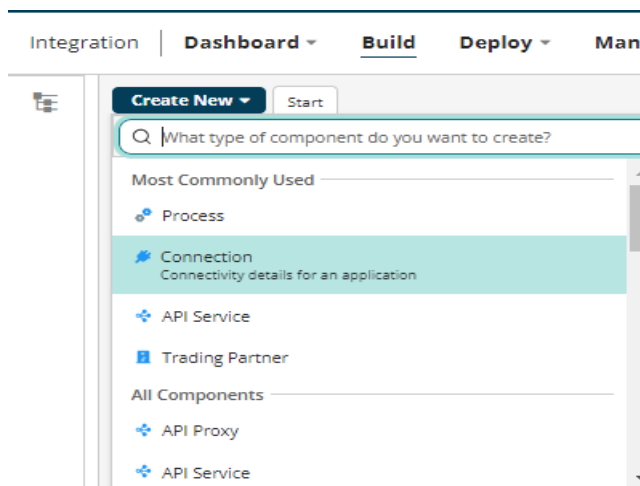


**Step2.2:** Under Services choose Integration

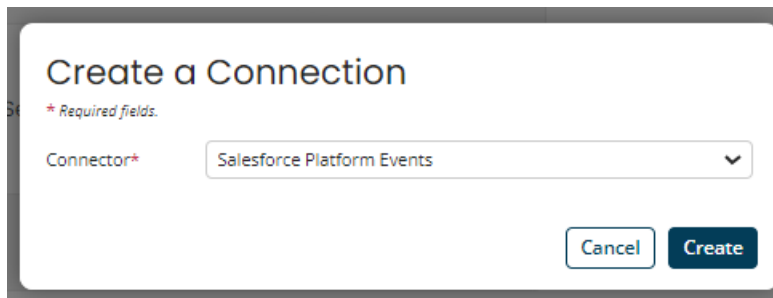


**Step2.3:** First configure the connection component of salesforce platform events connector.

**Step2.4:** Click on create new. Choose Connection.

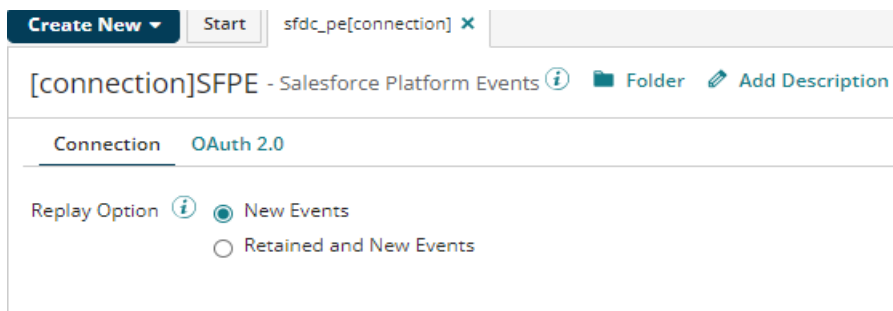


**Step2.5:** Choose Salesforce Platform Events connector and click on Create.



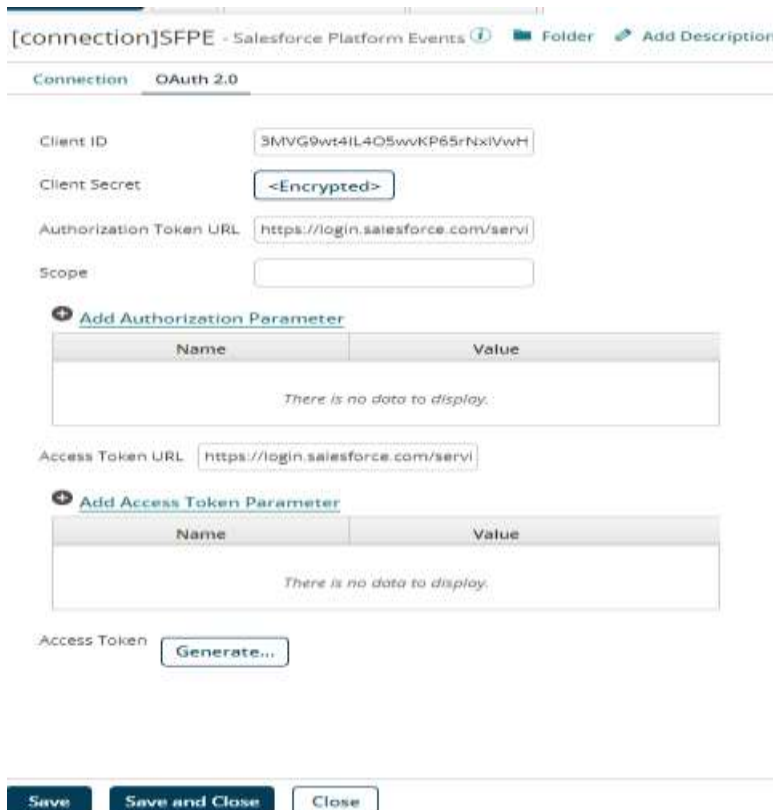
The screenshot shows a 'Create a Connection' dialog box. At the top, it says 'Create a Connection' with a red asterisk and 'Required fields.' below it. There is a dropdown menu for 'Connector\*' with 'Salesforce Platform Events' selected. At the bottom right, there are two buttons: 'Cancel' and 'Create'.

**Step2.6:** Configure a proper name for the connection component. Under Connection tab, choose New Events for the Replay option and click on save.



The screenshot shows a configuration page for a connection. At the top, there is a 'Create New' dropdown, a 'Start' button, and a tab labeled 'sfdc\_pe[connection]'. Below this, the connection name is '[connection]SFPE - Salesforce Platform Events' with an information icon, a folder icon, and an 'Add Description' button. The 'Connection' tab is selected, and the 'OAuth 2.0' sub-tab is active. Under 'Replay Option', there are two radio buttons: 'New Events' (which is selected) and 'Retained and New Events'.

**Step2.7:** Now go to the OAuth2.0 tab and configure the details like client id and client secret which we copied earlier in step1.7. Click on Generate to generate the access token.



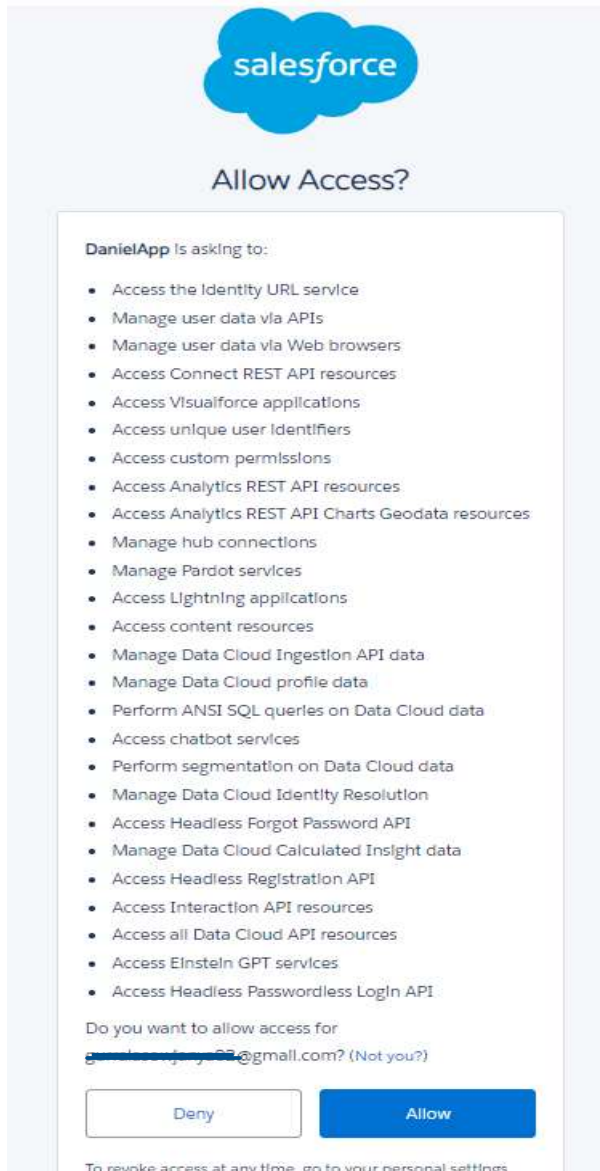
The screenshot shows the OAuth2.0 configuration page. At the top, there is a 'Create New' dropdown, a 'Start' button, and a tab labeled 'sfdc\_pe[connection]'. Below this, the connection name is '[connection]SFPE - Salesforce Platform Events' with an information icon, a folder icon, and an 'Add Description' button. The 'Connection' tab is selected, and the 'OAuth 2.0' sub-tab is active. The configuration fields are: 'Client ID' (3MVG9wt4IL4O5wvKP65rNxlVwH), 'Client Secret' (<Encrypted>), 'Authorization Token URL' (https://login.salesforce.com/serve), 'Scope' (empty), 'Add Authorization Parameter' (empty table), 'Access Token URL' (https://login.salesforce.com/serve), 'Add Access Token Parameter' (empty table), and 'Access Token' (Generate... button). At the bottom, there are three buttons: 'Save', 'Save and Close', and 'Close'.

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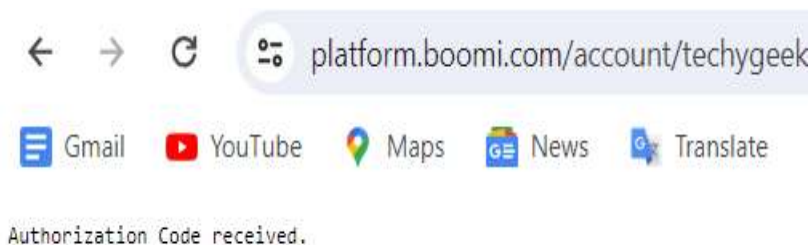
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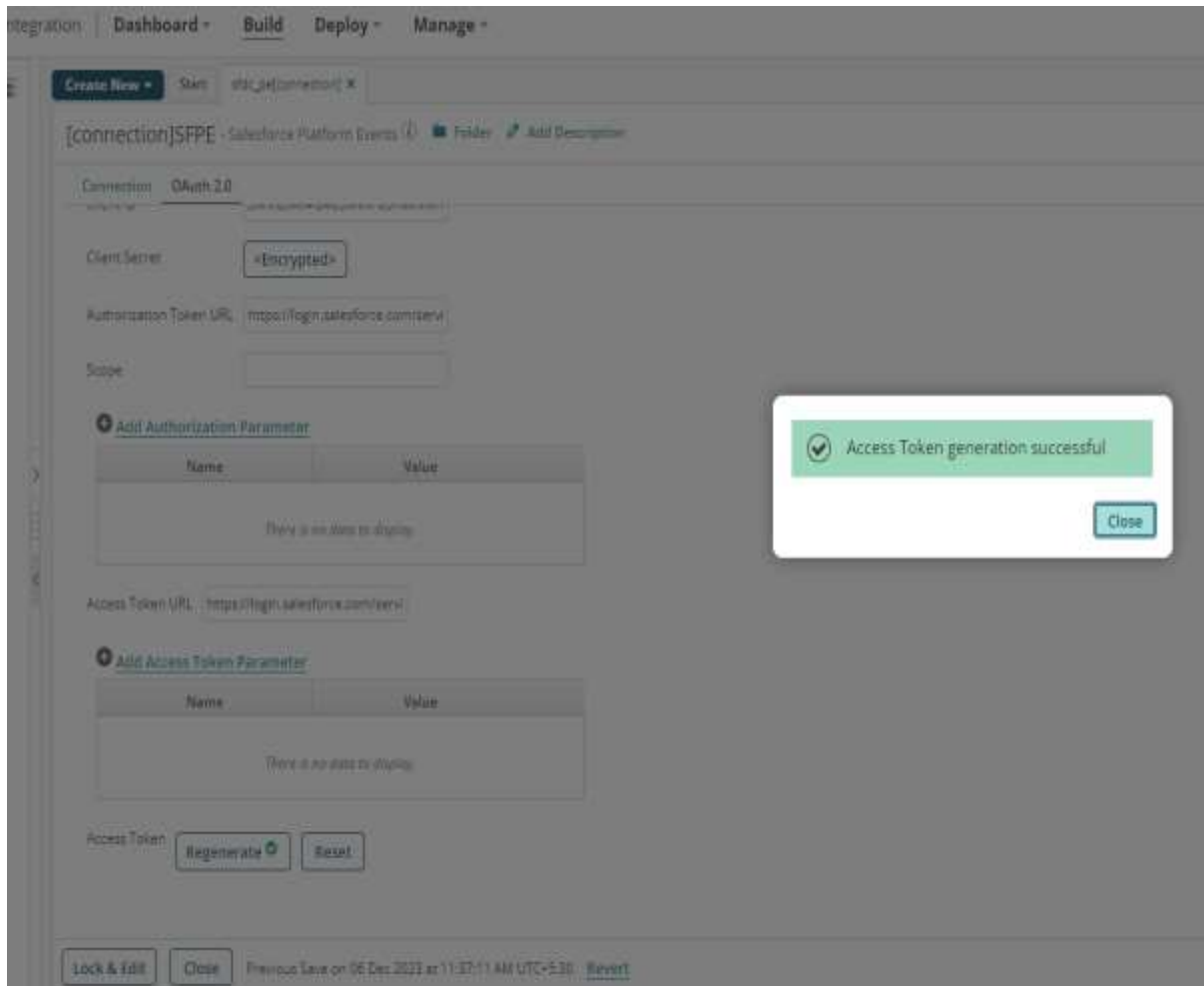
**Step2.8:** We will be automatically redirected to authorization endpoint where we need to give consent to access the resources. Click on Allow button.



**Step2.9:** A message will be displayed as shown below.



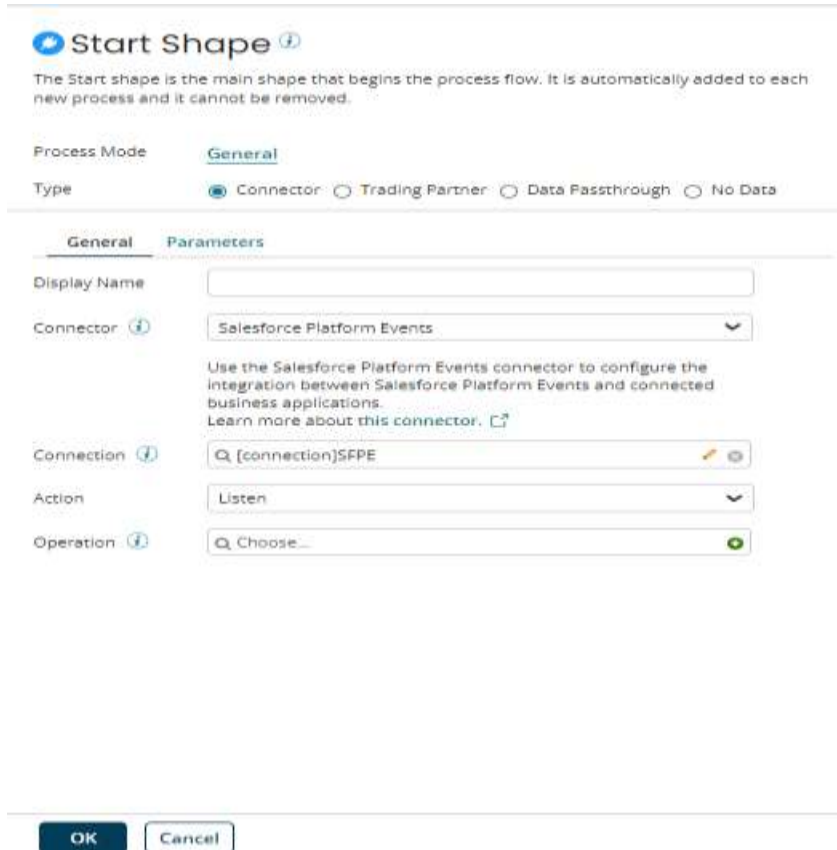
**Step2.10:** Click on close. Configuration of connection component is successful. Save and close the connection component.



Now we have to develop a process which listens to the changed events in Salesforce and pulls changed data into Boomi in Real Time.

## Steps to develop a Listener Process in Boomi Platform

**Step3.1:** Configure a new process with name as **Listener|SalesforcePlatformEvents** and configure the start shape with connector. Choose the connection component which we have created earlier. Choose the action as Listen.



**Start Shape**

The Start shape is the main shape that begins the process flow. It is automatically added to each new process and it cannot be removed.

Process Mode: **General**

Type:  Connector  Trading Partner  Data Passthrough  No Data

**General** Parameters

Display Name:

Connector: **Salesforce Platform Events**

Use the Salesforce Platform Events connector to configure the integration between Salesforce Platform Events and connected business applications. [Learn more about this connector.](#)

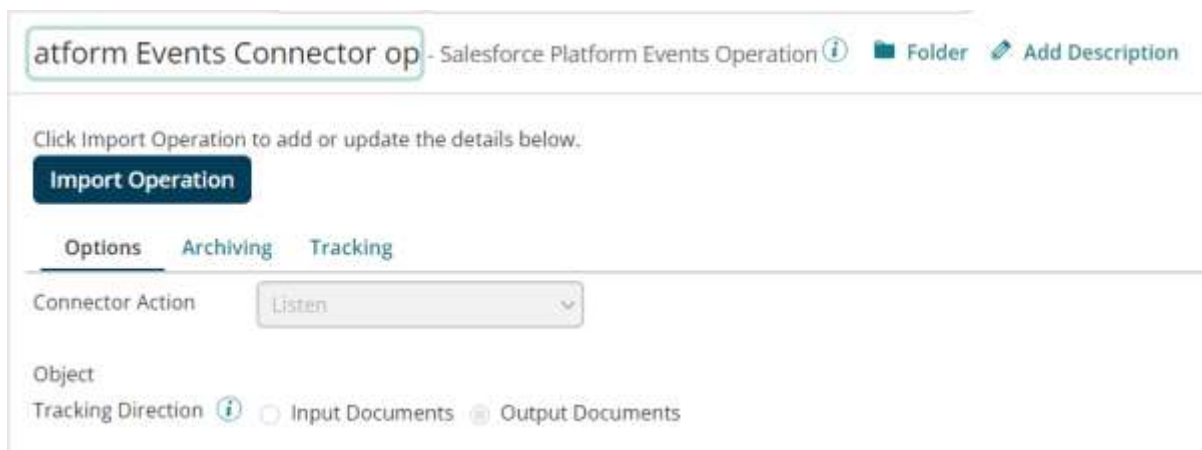
Connection: **[connection]SFPE**

Action: **Listen**

Operation: **Choose...**

**OK** **Cancel**

**Step3.2:** Now configure the operation component. Click on + icon. Configure the operation component name as **Salesforce Platform Events Connector Listen|op** and click on import operation to import the events.



**Salesforce Platform Events Connector Listen|op** - Salesforce Platform Events Operation

Click Import Operation to add or update the details below.

**Import Operation**

**Options** Archiving Tracking

Connector Action: **Listen**

Object:

Tracking Direction:  Input Documents  Output Documents

**Step3.3:** Select your atom and the connection component which we have configured earlier and choose Change Data Capture Events for Streaming Event Type option. Click on Next.

## Salesforce Platform Events Operation Import

Use this wizard to auto-configure any request/response profiles and/or fields necessary for the operation's execution.

\* Required fields.

Connector Action

Atom\*

Connection\*

Streaming Event Type ⓘ  Platform Events  
 Change Data Capture Events

Filter ⓘ

**Step3.4:** Choose All Change Events from the dropdown and click on Next.

## Salesforce Platform Events Operation Import

Object Type ⓘ

- All ChangeEvents
- Account Change Event
- Asset Change Event
- Campaign Change Event
- Case Change Event
- Contact Change Event
- Contract Line Item Change Event
- Change Event: Employee
- Entitlement Change Event
- Lead Change Event
- Opportunity Change Event
- Order Change Event

**Step3.5:** Click on Finish.

## Salesforce Platform Events Operation Import

### Operation Loaded

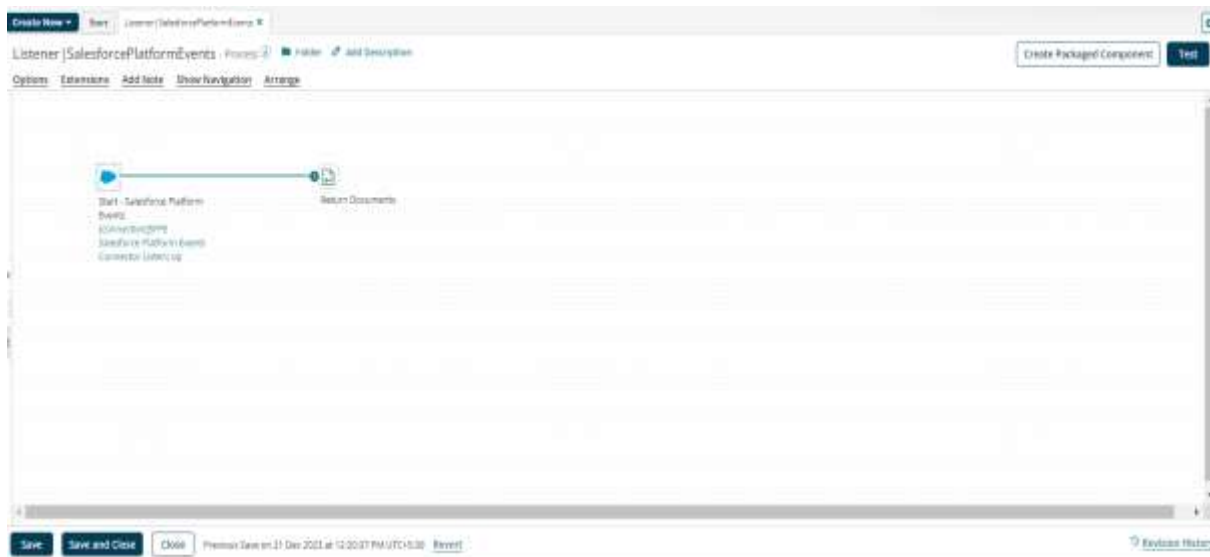
Object Name All ChangeEvents

Response Profile Salesforce Platform Events All ChangeEvents LISTEN Response



**Step3.6:** Now drag and drop a return documents shape into the process canvas and attach it after the start shape.

**Step3.7:** Complete Process looks as shown below.



As it's a listener process, we cannot test it on the build page.

**Step3.8:** Click on Create Packaged Component button on the top right corner on the process canvas to create Packaged Component for this Process.



**Step3.9:** Now deploy the Packaged Component to your environment. Make sure you have the required licenses.

Here the highlighted field represents the specific environment in my account to which I'm deploying the Packaged Component of Listener Process.

### Deploy: Select Environment

Select the environment in which to deploy your packaged component(s), and optionally add notes about the deployment.

Deployment Environment: Sewajanya-TEST

Deployment Notes: 

Add notes here

Cancel
Next: Select Versions

**Step3.10:** Now go to the Deployments under Deploy tab. We can see the Process which we deployed.

Integration | Dashboard | Build | **Deploy** | Manage

### Deployments

After you have successfully built and packaged your components and processes, you are now ready to deploy them to a Test or Production environment. Use the Deployments page to make new deployments of your packaged components and manage all Active deployments. View detailed deployment history of the selected packaged component. [Learn more](#)

[Deploy Packaged Component](#)

Post Week Add Filter

Actions	Component Name	Component Type	Package Version	Environment	Deployment Date	Deployed By	Deployment Notes
	Listener: SalesforcePlatformEvents	Process	1.0	Sewajanya-TEST	21 Dec 2023 12:33:34	gurukul.sowjanya@techygeekhub.com	Add notes here
	STOC_CDC	Process	3.0	Sewajanya-TEST	20 Dec 2023 18:33:30	gurukul.sowjanya@techygeekhub.com	—
	Retrieve from queue	Process	6.0	SPARK	16 Dec 2023 16:48:37	shamiknyayashah@techygeekhub.com	—

**Step3.11:** Now go the Process Reporting Page under Manage tab. In the Add filter choose atoms and select your atom which is attached to your environment.

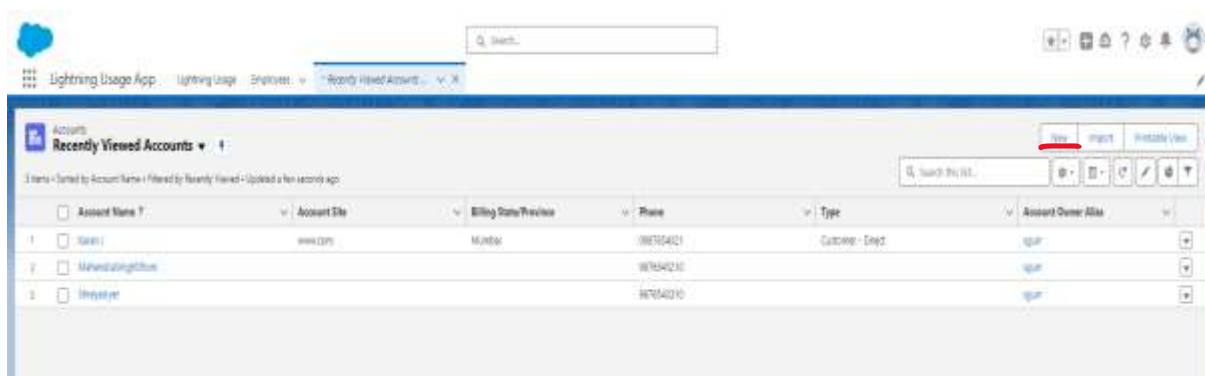


Here we can see there is no executions related to **Listener|SalesforcePlatformEvents** Process

**Step3.12:** Now go to your salesforce account and do some changes like creating a new Account Object or modifying existing object or deleting).

**Step3.13:** Now I'm creating a new Account Object in Salesforce.

**Step3.14:** Go the Object Manager and click on Accounts. A page opens as shown below.




**Step3.15:** Click on New which is highlighted in above image to create new Account Object.

Fill the required details as shown below and click on save.

### New Account

\* = Required Information

**Account Information**

<p>Account Owner   sowjanya gurrala</p> <p><span style="background-color: #fff9c4; padding: 2px;">*Account Name</span> <span style="float: right;">↶</span>  <input style="width: 90%;" type="text" value="Rohit"/></p> <p>Parent Account  <input style="width: 90%;" type="text" value="Search Accounts..."/></p> <p><span style="background-color: #fff9c4; padding: 2px;">Account Number</span> <span style="float: right;">↶</span>  <input style="width: 90%;" type="text" value="1234567890"/></p> <p>Account Site  <input style="width: 90%;" type="text"/></p> <p>Type  <input style="width: 90%;" type="text" value="--None--"/></p> <p>Industry  <input style="width: 90%;" type="text" value="--None--"/></p> <p><span style="background-color: #fff9c4; padding: 2px;">Annual Revenue</span> <span style="float: right;">↶</span>  <input style="width: 90%;" type="text" value="₹10,00,00,000"/></p> <p><span style="background-color: #fff9c4; padding: 2px;">id</span> <span style="float: right;">↶</span>  <input style="width: 90%;" type="text" value="45"/></p>	<p>Rating  <input style="width: 90%;" type="text" value="--None--"/></p> <p><span style="background-color: #fff9c4; padding: 2px;">Phone</span> <span style="float: right;">↶</span>  <input style="width: 90%;" type="text" value="9876543210"/></p> <p>Fax  <input style="width: 90%;" type="text"/></p> <p><span style="background-color: #fff9c4; padding: 2px;">Website</span> <span style="float: right;">↶</span>  <input style="width: 90%;" type="text" value="www.google.com"/></p> <p>Ticker Symbol  <input style="width: 90%;" type="text"/></p> <p>Ownership  <input style="width: 90%;" type="text" value="--None--"/></p> <p>Employees  <input style="width: 90%;" type="text"/></p> <p>SIC Code  <input style="width: 90%;" type="text"/></p>
--	---

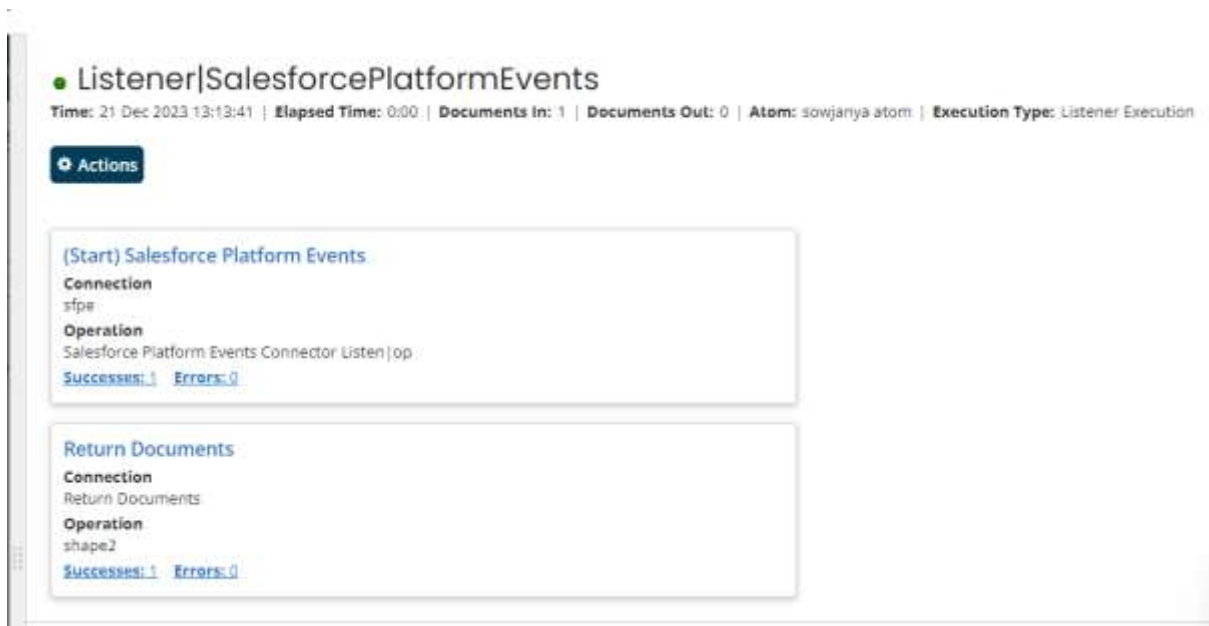
Cancel
Save & New
Save

**Step3.16:** Now go to the Process Reporting Page in the Boomi platform and refresh the page. We can see our Listener Process got executed.

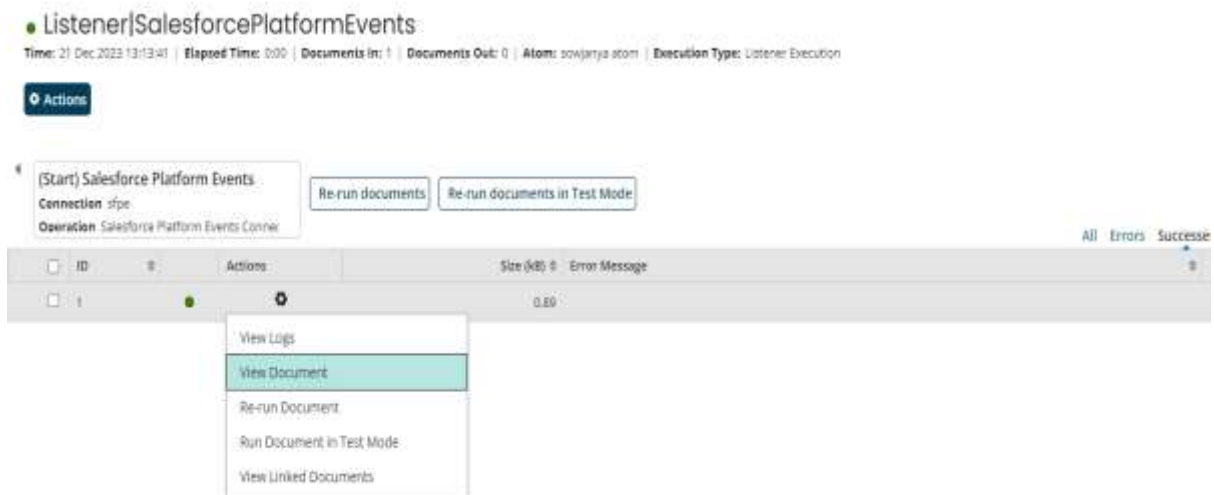


Time	Process	Actions	Alerts	In	Out	Elapsed Time	Error Message
23 Dec 2021 13:13:41	Listener (SalesforcePlatformService)			1	0	0:00	

**Step3.18:** Click on time stamp of the execution. We can see a page as shown below.



**Step3.19:** Click on successes hyperlink of Salesforce Platform Events connector and click on View Document to view the document.



**Step3.20:** A document will be loaded as shown below.

## Document Viewer

```
{"data":{"schema":"k-TULmUqvxvCS5wRYLtXQ","payload":{"LastModifiedDate":"2023-12-21T07:43:42Z","Website":"www.google.com","Name":"Rohit","AccountNumber":"1234567890","BillingAddress":{"City":"Mumbai"},"CleanStatus":"Pending","OwnerId":"0055i00000B9OCTAAN","CreatedBy":"0055i00000B9OCTAAN","Phone":"9876543210","ChangeEventHeader":{"commitNumber":"906930890013","commitUser":"0055i00000B9OCTAAN","sequenceNumber":1,"entityName":"Account","changeType":"CREATE","changedFields":[],"changeOrigin":"com/salesforce/api/soap/59.0;client=SfdcInternalAPI","transactionKey":"000427be-3e0a-6bb6-edb0-3f466a4d8dc4","commitTimestamp":1703144622000,"recordIds":["0015i000013tIMXAA2"],"ShippingAddress":{"City":"Mumbai"},"CreateDate":"2023-12-21T07:43:42Z","email__c":"rohit@gmail.com","LastModifiedBy":"0055i00000B9OCTAAN","AnnualRevenue":1.0E8,"id__c":45.0},"event":{"replayId":"30551317"},"channel":"/data/ChangeEvents"}}
```

Formatted view is off.

[Download Original Document](#) Size 913 bytes

[Close Document Viewer](#)

**Step3.21:** Copy and paste it in a Notepad++ to format the Json document to view it clearly.

```
{
  "data": {
    "schema": "k-TULmUqvxxvCS5wRYLtXQ",
    "payload": {
      "LastModifiedDate": "2023-12-21T07:43:42Z",
      "Website": "www.google.com",
      "Name": "Rohit",
      "AccountNumber": "1234567890",
      "BillingAddress": {
        "City": "Mumbai"
      },
      "CleanStatus": "Pending",
      "OwnerId": "0055i00000B9OCTAAN",
      "CreatedById": "0055i00000B9OCTAAN",
      "Phone": "9876543210",
      "ChangeEventHeader": {
        "commitNumber": 906930890013,
        "commitUser": "0055i00000B9OCTAAN",
        "sequenceNumber": 1,
        "entityName": "Account",
        "changeType": "CREATE",
        "changedFields": [],
        "changeOrigin": "com/salesforce/api/soap/59.0;client=SfdcInternalAPI/",
        "transactionKey": "000427be-3e0a-6bb6-edb0-3f466a4d8dc4",
        "commitTimestamp": 1703144622000,
        "recordIds": ["0015i000013tIMXAA2"]
      },
      "ShippingAddress": {
        "City": "Mumbai"
      },
      "CreatedDate": "2023-12-21T07:43:42Z",
      "email_c": "rohit@gmail.com",
      "LastModifiedById": "0055i00000B9OCTAAN",
      "AnnualRevenue": 1.0E8,
      "id_c": 45.0
    },
    "event": {
      "replayId": 30551317
    }
  },
  "channel": "/data/ChangeEvents"
}
```

We can see the complete information in the document like the object type and change type and the payload.

In this way we can use salesforce platform events connector to capture the changed data from salesforce and develop interfaces which will help us to synchronize data from salesforce to different target like database as a real time approach.

## References

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